



## Respecting Your Rights

ORS Group is committed to ensuring and promoting the human rights and fundamental freedoms for all persons with disabilities without discrimination of any kind on the basis of disability (i.e. freedom of expression)

ORS Group is committed to challenging any negative assumptions about people with disability

ORS Group is committed to ensuring that individuals are free from exploitation, abuse, harm, neglect and violence.

ORS Group recognises the role of families, friends, carers and advocates in safeguarding and upholding the rights of people with disability

You can raise concerns regarding breach of rights without fear of retribution, by following ORS Group's Complaints and Feedback Policy and Complaints Process. Our staff will always be helpful and understanding in relation to any issue raised.

Basic legal and human rights include:

- Respect for human dignity and freedom;
- Equality before the law;
- Privacy;
- Protection against discrimination; and
- Equal opportunity in employment.

The term "abuse" covers:

- Domestic violence
- Neglect
- Physical abuse
- Restraints and restricted practices
- Sexual assault
- Emotional abuse
- Financial abuse
- Systems abuse

**CRRS / Abuse and Neglect Hotline: 1800 880 052**

**National Disability Insurance Agency (NDIA): 1800 800 110**

**Department of Communities and Disability Services (WANDIS): 1800 998 214**

**Australian Human Rights Commission: 1300 656 419 or [www.humanrights.gov.au](http://www.humanrights.gov.au)**

**Disability Advocacy Network Australia: [www.dana.org.au](http://www.dana.org.au)**

*No boundaries. Just opportunities.*