

LOOKING FOR A CAREER IN COMMUNITY SERVICES?

CHC33015 Certificate III in Individual Support @ APM Employment Services 2/ 456 - 460 Hunter Street Newcastle



Delivery Details

Start: Wednesday 29th August 2018
Finish date: Friday 29th March 2019

Face to Face Classroom Delivery:
from **9:15am – 3:45 pm**
Wednesdays, Thursdays & Fridays

29th August to 14th December 2018

(End of year break from 15.12.18 – 15.1.19)

16th January 2019 to 22nd February 2019

Plus Compulsory Work Placement

25th February to 29th March 2019

Minimum of 120 hours required

**This training is subsidised by the
NSW Government**

Referral Process

Please have your client complete:

Step 1:

- **ORS Training Solutions Enrolment form**
- **Provide National Police Record Check**
- **Provide Working With Children Check**
- **Provide 100 Points of Identification**
(Please take copies of ID and attach to the enrolment with the Police Check)
- Assist Client to **Create a USI** (if they don't have one)

Step 2: Send Enrolment form, Police & WWC Checks, Copy of Centrelink Health Care Card, 100 points of identification and send to: training@orsgroup.com.au

Course Outline

This qualification reflects the role of workers in the community and/or residential setting who follow an individualised plan to provide person-centred support to people who may require support due to ageing, disability or some other reason. Work involves using discretion and judgement in relation to individual support as well as taking responsibility for own outputs. Workers have a range of factual, technical and procedural knowledge, as well as some theoretical knowledge of the concepts and practices required to provide person-centred support.

HLTWHS002	Follow safe work practices for direct client care	CHCAGE001	Facilitate the empowerment of older people
CHCLEG001	Work legally and ethically	CHCCCS011	Meet personal support needs
CHCDIV001	Work with diverse people	CHCAGE005	Provide support to people living with dementia
CHCCCS015	Provide individualised support	CHCDIS007	Facilitate the empowerment of people with disability
CHCCCS023	Support independence and well being	CHCAGE002	Implement falls prevention strategies
HLTAAP001	Recognise healthy body systems	BSBMED301	Interpret and apply medical terminology appropriately
CHCCOM005	Communicate & work in health or community services		

Fees & Refunds Policy*

*refer to full fees and refunds policy at ORS Training Solutions www.orsgroup.com.au

Privacy Information

ORS Training Solutions takes the privacy of participants very seriously and complies with all legislative requirements. These include the Australian Privacy Principles set out in the Privacy Act 1988 which regulates how ORS Training Solutions may collect and manage personal information. ORS Training Solutions will only collect personal information that is necessary for RTO business purposes which remains confidential and securely stored. RTO Information is only shared with external agencies such as ASQA, State Government Training Bodies and Training Regulators to meet our compliance requirements as an RTO. All information shared is kept in the strictest confidence by both parties and is available on request by such departments. In some cases we are required by law or required by the Standards for NVR Registered Training Organisations to make student information available to others such as the National Centre for Vocational Education and Research. In all other cases, we will seek the written permission of the student for such disclosure. Where written permission is required, this will be gained by using the Information Release Form. If you chose not to provide identification evidence, ORS Training Solutions may not be able to provide you with training services or issue appropriate qualifications.

For information about your privacy visit www.oaic.gov.au or if you would like to view a copy of our Privacy Policy please contact an ORS staff member.